



## Meet your IT team!

It is our goal to provide you with the best IT support every day. If you need our help, we are just a call or email away: 860-249-1200 or [help@gettingyouconnected.com](mailto:help@gettingyouconnected.com)

**Virtual Chief Information Officer (vCIO)** - Your vCIO is a high-level liaison between you and IT Direct. He works along-side your management team to understand your business needs and helps to guide your long-term strategic technology plan.



**Name:** Tom Tanski

**Title:** vCIO

**Fun fact:** Tom has coached youth baseball, soccer and football for over 15 years.

**Technicians** - Your Technicians help you with your day-to-day computer and software issues.



**Name:** Jonathan Sellers

**Title:** Technician I

**Fun fact:** Jonathan has a bowling ball endorsement with Motiv Bowling Products.



**Name:** Gerard Alban

**Title:** Technician I

**Fun fact:** Gerard love kites.



**Name:** John Forte

**Title:** Technician I

**Fun fact:** John was a Navy SAR Diver for 6 years and did two tours in Iraq.



**Name:** Scotty Forrest

**Title:** Technician II

**Fun fact:** Scotty enjoys DJing on the weekends.

**Systems Administrator** - Your Systems Administrator identifies any problems in the system, anticipate potential issues, and repair systems and software when necessary.



**Name:** Chris English

**Title:** Systems Administrator

**Fun fact:** Chris dressed up as a devil for Halloween once and had the makeup done at a Mac counter in the mall; it took him almost a week to get the red paint off!

**Systems Engineer** - Your Systems Engineer handles any high-level network issues and designs solutions that keep your network running smoothly, securely, and under compliance.



**Name:** Tony Gambardella

**Title:** Systems Engineer

**Fun fact:** Tony writes short stories, songs, and nonfiction in his spare time.



### Proactive Team



**Name:** Joshua Hurwitz  
**Title:** Operations Manager  
**Fun fact:** Josh has 2 goats and 10 chickens.

### Support Services Team

**Solutions Specialist** - Your Solutions Specialist manages required renewals and handles client's day-to-day equipment needs, as well as any upgrades.



**Name:** Connor Lynch  
**Title:** Solutions Specialist

**Director of Support Services** - The Director of Support Services oversees all help desk activity to ensure that you get the best service possible.



**Name:** Nicole Schulz  
**Title:** Director of Support Services  
**Fun fact:** Nicole loves to drive her beat up Toyota pickup.