



Meet your IT team!

It is our goal to provide you with the best IT support every day. If you need our help, we are just a call or email away: 860-249-1200 or help@gettingyouconnected.com

Virtual Chief Information Officer (vCIO) - Your vCIO is a high-level liaison between you and IT Direct. He works along-side your management team to understand your business needs and helps to guide your long-term strategic technology plan.



Name: Mark Capaldo

Title: vCIO

Fun fact: Mark has also worked as a bartender and a yoga instructor.

Technicians - Your Technicians help you with your day-to-day computer and software issues.



Name: Spencer O'Brien

Title: Technician I

Fun fact: Spencer really enjoys cooking in his free time.



Name: James Pagani

Title: Technician I

Fun fact: James is the most extroverted introvert you will ever meet.



Name: Seth Welch

Title: Technician II

Fun fact: Seth has traveled to 38 states in the U.S.



Systems Engineer - Your Systems Engineer handles any high-level network issues and designs solutions that keep your network running smoothly, securely, and under compliance.



Name: Derrick Woolford

Title: Systems Engineer

Fun fact: Derrick enjoys carpentry work and building/remodeling houses.

Client Business Manager - Your Client Business Manager tracks any required renewals, and handles your day-to-day equipment needs, as well as any upgrades.



Name: Anthony Monfredo

Title: Client Business Manager

Fun fact: Anthony is obsessed with everything related to sharks.

Director of Support Services - The Director of Support Services oversees all help desk activity to ensure that you get the best service possible.



Name: Nicole Schulz

Title: Director of Support Services

Fun fact: Nicole loves to drive her beat up Toyota pickup.