



Meet your IT team!

It is our goal to provide you with the best IT support every day. If you need our help, we are just a call or email away: 860-249-1200 or help@gettingyouconnected.com

Virtual Chief Information Officer (vCIO) - Your vCIO is a high-level liaison between you and IT Direct. He works along-side your management team to understand your business needs and helps to guide your long-term strategic technology plan.



Name: Jim Gregware
Title: vCIO
Fun fact: Jim is a New York Giants fan.

Technicians - Your Technicians help you with your day-to-day computer and software issues.



Name: Scott McCue
Title: Technician II
Fun fact: Scott has shared a stage with several national touring bands.



Name: Catherine Creme
Title: Technician I
Fun Fact: Catherine raises butterfly caterpillars.



Jr. Systems Engineer - Your Jr. Systems Engineer supports your server and network issues, installations and updates.



Name: Brian Dunn
Title: Jr. Systems Engineer
Fun fact: Brian likes to give back to his community and has volunteered as a firefighter/EMR for the last 16 years.

Systems Engineer - Your Systems Engineer handles any high-level network issues and designs solutions that keep your network running smoothly, securely, and under compliance.



Name: Ryan Fitzpatrick
Title: Systems Engineer
Fun fact: Ryan and his wife are huge animal lovers and have adopted 10 rescues (dogs, cats, and now guinea pigs!) over the past 16 years.

Client Business Manager - Your Client Business Manager tracks any required renewals and handles your day-to-day equipment needs, as well as any upgrades.



Name: Anthony Monfredo
Title: Client Business Manager
Fun fact: Anthony is obsessed with everything related to sharks.

Director of Support Services - The Director of Support Services oversees all help desk activity to ensure that you get the best service possible.



Name: Nicole Schulz
Title: Director of Support Services
Fun fact: Nicole loves to drive her beat up Toyota pickup.