



Meet your IT team!

It is our goal to provide you with the best IT support every day. If you need our help, we are just a call or email away: 860-249-1200 or help@gettingyouconnected.com

Virtual Chief Information Officer (vCIO) - Your vCIO is a high-level liaison between you and IT Direct. He works along-side your management team to understand your business needs and helps to guide your long-term strategic technology plan.



Name: Chris Nash

Title: vCIO

Fun fact: Chris served in the U.S. Army for 13 years as an Infantry and Signal Officer.

Technicians - Your Technicians help you with your day-to-day computer and software issues.



Name: Jonathan Sellers

Title: Technician I

Fun fact: Jonathan has a bowling ball endorsement with Motiv Bowling Products.



Name: Gerard Alban

Title: Technician I

Fun fact: Gerard love kites.



IT DIRECT
a compass company



Name: John Forte

Title: Technician I

Fun fact: John was a Navy SAR Diver for 6 years and did two tours in Iraq.



Name: Scotty Forrest

Title: Technician II

Fun fact: Scotty enjoys DJing on the weekends.

Systems Administrator - Your Systems Administrator identifies any problems in the system, anticipate potential issues, and repair systems and software when necessary.



Name: Chris English

Title: Systems Administrator

Fun fact: Chris dressed up as a devil for Halloween once and had the makeup done at a Mac counter in the mall; it took him almost a week to get the red paint off!

Systems Engineer - Your Systems Engineer handles any high-level network issues and designs solutions that keep your network running smoothly, securely, and under compliance.



Name: Tony Gambardella

Title: Systems Engineer

Fun fact: Tony writes short stories, songs, and nonfiction in his spare time.



Proactive Team



Name: Joshua Hurwitz
Title: Operations Manager
Fun fact: Josh has 2 goats and 10 chickens.

Support Services Team

Solutions Specialist - Your Solutions Specialist manages required renewals and handles client's day-to-day equipment needs, as well as any upgrades.



Name: Patrick Birrell
Title: Solutions Specialist
Fun fact: Pat owns and runs a full recording studio and has artists from up and down the east coast come to record.

Director of Support Services - The Director of Support Services oversees all help desk activity to ensure that you get the best service possible.



Name: Nicole Schulz
Title: Director of Support Services
Fun fact: Nicole loves to drive her beat up Toyota pickup.